



# WORLDWIDE ELECTRIC CORPORATION WARRANTY POLICY



**WARRANTY LENGTH** – The Warranty Length For WorldWide Electric Motors Is As Follows:

<b>Standard T-Frame and 56-Frame Motors:</b>	Two Years From Date Of Sale (Invoice)
<b>Stainless Steel – 56C Flange Motors:</b>	One Year From Date Of Sale (Invoice)
<b>Permanent Magnet DC Motors:</b>	One Year From Date Of Sale (Invoice)
<b>Explosion Proof Motors:</b>	Two Years From Date Of Sale (Invoice)
<b>Vertical Hollow Shaft Motors:</b>	One Year From Date Of Sale (Invoice)
<b>Motor Slide Bases:</b>	Three Years From Date Of Sale (Invoice)

Discrepancies And Allowances On Length Of Warranty Or Warranty Decisions To Be Made By WorldWide Electric.

**WHERE TO WARRANTY / BY WHOM** –

**Standard T-Frame and 56-Frame Motors:** WorldWide Electric Standard T-Frame and 56-Frame Motors May Be Warranted And Serviced By Any EASA (Electrical Apparatus Service Association) Shop / Member In And Outside Of The United States. Non-EASA Shops May Be Considered For Warranty, But Must Be Approved By WorldWide Electric In Advance.

**Explosion Proof Motors and Vertical Hollow Shaft Motors:** WorldWide Electric Explosion Proof motors and Vertical Hollow Shaft Motors Must Be Warranted And Serviced By A UL Certified EASA Or Other Approved Motor Shop / Member In And Outside Of The United States.

**PROCEDURE** -

**Standard T-Frame and 56-Frame Motors:**

1. Motors Up To And Including 40 HP Are Covered By Our No-Fault Policy. If The Motor Has Failed Within The Warranty Period, The Nameplate Must Be Mailed To WorldWide Electric For Credit (Photo Of Nameplate Required For Stainless Steel Motors).
2. For Motors 50 HP And Above, The Motor Shop Must Provide A Written Estimate For Inspection Prior To Looking At The Motor.
3. All Motors Must Be Inspected By An EASA Or Other Approved Motor Shop For Determination Of Cause Of Failure. If The Failure Is Determined To Be Warrantable, WorldWide Electric Shall Either Repair Or Replace The Motor. The Service Station Must Contact WorldWide Electric With An Estimate Of Repair. The Warranty Repair Must Be Approved Before The Repair May Be Performed.

**Explosion Proof Motors and Vertical Hollow Shaft Motors:**

1. The Motor Shop Must Provide A Written Estimate For Inspection Prior To Looking At The Motor.
2. All Motors Must Be Inspected By A UL Certified EASA Or Other Approved Motor Shop For Determination Of Cause Of Failure. If The Failure Is Determined To Be Warrantable, WorldWide Electric Shall Either Repair Or Replace The Motor. The Service Station Must Contact WorldWide Electric With An Estimate Of Repair. The Warranty Repair Must Be Approved Before The Repair May Be Performed.